

1. TITLE OF THE CERTIFICATE (DE) ⁽¹⁾

Lehrabschlussprüfungszeugnis Reinigungstechnik

⁽¹⁾ in original language

2. TRANSLATED TITLE OF THE CERTIFICATE (EN) ⁽²⁾

Certificate of Apprenticeship "Cleaning Technology" (f/m)

⁽²⁾ This translation has no legal status.

3. PROFILE OF SKILLS AND COMPETENCES

- assessment and documentation of the surfaces to be worked on and their substrates (natural and artificial stones, textile coverings, glass, wood, textile and metal surfaces as well as all other surfaces used)
- selection, dosing and mixing of cleaning agents, care agents, surface treatment agents and disinfectants (based on the type and nature of the surfaces to be cleaned and the selected cleaning procedure) as well as neutralising
- selection of the appropriate cleaning and care process as well as of the devices and machines for the objects to be cleaned (such as the interior and exterior of buildings, light and weather protection systems, means of transport, transport facilities, treatment, spa, care and hospital areas, kitchens, food processing companies, tourism and leisure facilities, etc.)
- operation, maintenance and care of the tools, devices and machinery to be used (such as vacuum sweepers, single-disc machines, dry and wet vacuum cleaners, high-pressure cleaners, low-pressure cleaners, blast cleaning machines, shampooing machines, automatic scrubbers) as well as identification and elimination of simple disruptions
- cleaning and care of the interior of buildings such as floor coverings, windows, doors, furniture, etc., of the exterior of buildings (such as houses, monuments), of light and weather protection systems (such as coverings, tarpaulins, roller blinds, sun blinds, venetian blinds, canopies, swimming pool covers, etc.), of shopping and exhibition areas and their facilities (such as elevators, escalators), means of transport and transport facilities (such as underground stations, railway stations), exterior lightings, banners, neon signs, signalling installations and traffic facilities as well as traffic signs and of workshops, machines and production facilities (cleaning of businesses in trade and industry)
- disinfection of, for example, treatment, spa, care and hospital areas, kitchens, food processing companies, tourism and leisure facilities, as well as of communications technology installations such as telephone systems, IT systems, etc.
- performance of work planning in coordination with the cleaning company and cooperation in staff allocation and keeping of time lists
- cooperation in advisory services provided to customers and complaint management
- performance of the work using personal protective equipment (such as skin protection, breathing protection, safety harness) as well as all other required safety measures when using work equipment, tools, devices and machinery and applying norms and environmental standards and safeguarding compliance with all of these measures
- appropriate written and oral command of language and specialist terminology as well as use of job-related foreign language

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE
Range of occupations:

Employment including in medium-sized and large commercial cleaning enterprises, public institutions, and companies in different sectors

(*) Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. These explanatory notes refer to the Decision (EU) 2018/646 of the European Parliament and of the Council of 18 April 2018 on a common framework for the provision of better services for skills and qualifications (Europass).

More information on Europass is available at: <http://europass.cedefop.europa.eu> or www.europass.at/

5. OFFICIAL BASIS OF THE CERTIFICATE	
Name and status of the body awarding the certificate Lehrlingsstelle der Wirtschaftskammer (Apprenticeship Office of the Economic Chamber; for the address, see certificate)	Name and status of the national/regional authority providing accreditation/recognition of the certificate Bundesministerium für Arbeit und Wirtschaft (Federal Ministry of Labour and Economy)
Level of the certificate (national or international) EQF/NQF 4 ISCED 35	Grading scale / Pass requirements Overall performance: Pass with Distinction Good Pass Pass Fail
Access to next level of education/training Access to the <i>Berufsreifeprüfung</i> (i.e. certificate providing university access for skilled workers), or a vocational college for people in employment. Access to courses at a <i>Fachhochschule</i> (i.e. university level study programme of at least three years' duration with vocational-technical orientation); additional examinations must be taken if the educational objective of the respective course requires it.	International agreements International agreements on the mutual recognition of professional qualifications have been concluded between Germany, Hungary, South Tyrol and Austria. More information on this topic may be obtained from the Austrian Federal Ministry of Labour and Economy.
Legal basis 1. Training Regulation and Examination Regulation for Cleaning Technology BGBl. II (Federal Law Gazette) No. 126/2015 (company-based training) 2. Curriculum framework (education at the vocational school for apprentices) 3. The present apprenticeship trade replaces the apprenticeship trade Cleaner of monuments, facades and buildings (Training Regulation Federal Law Gazette No. 525/1989 as amended by Federal Law Gazette II No. 177/2005 and Examination Regulation Federal Law Gazette No. 348/1990), which expired as of 31.05.2015.	

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE
1. Training within the framework of the given Training Regulation for Cleaning Technology and of the curriculum of the vocational school for apprentices. Admission to the final apprenticeship examination upon completion of the apprenticeship period specified for the apprenticeship trade concerned. The final apprenticeship examination aims to establish whether the apprentice has acquired the skills and competences required for the respective apprenticeship trade and is able to carry out the activities particular to the learned trade herself/himself in an appropriate manner. 2. Admission to the final apprenticeship examination in accordance with Article 23 (5) of the <i>Berufsausbildungsgesetz</i> (Vocational Training Act). An applicant for an examination is entitled to sit the final apprenticeship examination without completing a formal apprenticeship if she/he has reached 18 years of age and is able to prove acquisition of the required skills and competences by means of a relevant practical or an on-the-job training activity of appropriate length, by attending relevant courses, etc.
Additional information: Entry requirements: successful completion of 9 years of compulsory schooling Duration of training: 3 years Company-based training: Company-based training comprises $\frac{4}{5}$ of the entire duration of the training. It aims to provide qualified job-specific skills and knowledge according to Article 3 of the Training Regulation, Federal Law Gazette II No. 126/2015 (cf. the profile of skills and competences specified above). Education at vocational school: School-based education comprises $\frac{1}{5}$ of the entire duration of the training. The vocational school for apprentices has the tasks of imparting to apprentices the basic theoretical knowledge, supplementing their company-based training and widening their general education. More information (including a description of the national qualification system) is available at: www.zeugnisinfo.at , www.bildungssystem.at and www.bmbwf.gv.at National Europass Center: europass@oead.at